



Our Services

Chief Executive, Richard Samuel, leads the Corporate Management Team which has overall responsibility for the operation of the Council. Richard is supported by two Corporate Directors.

From left to right: Brian White, John Bunnett, Dominic Evans, Donna Reed, Paul Moore, Richard Samuel, Brendan Ryan, Robert Rose, Mark Seed, John Bryant and Sue McGonigal (not pictured)



Corporate Director, John Bunnett has direct responsibility for four service areas.

Community Services, headed by Brendan Ryan, is responsible for a diverse range of services including housing (homelessness and housing allocations, landlord services, private sector housing) neighbourhood renewal in Cliftonville, environmental health (food safety, pest and noise control, environmental protection and health and safety) parking and community safety (including CCTV and community wardens).

Commercial Services, headed by Mark Seed, is responsible for many of the "essential" services such as refuse, recycling, litter collection, street cleaning and public toilets as well as other services which add significantly to the quality of life in Thanet such as parks, shores and coastlines, leisure services, sports development, children's play areas, tourism, arts and museums. It also covers cemeteries and crematoriums.

Development Services, headed by Brian White, is responsible for all aspects of building regulations, dangerous structures, planning applications, enforcement and appeals, land charges, conservation and tree preservation. It also covers strategic planning, licensing and property management.

Maritime Services, headed by Dominic Evans, is responsible for the management of the Port of Ramsgate and the Royal Harbour.

Corporate Director, Paul Moore has direct responsibility for three service areas and oversees the team which provides legal support to the Council.

Financial Services, headed by Sue McGonigal, is responsible for providing professional accountancy support. It also includes the revenues service which bills and collects council tax and business rates.

Customer Services, headed by Donna Reed, is responsible for the administration of housing and council tax benefit and the detection and prevention of fraud as well as the council's call centre and service desks. Customer Services also manage some key back-office functions including IT, procurement and facilities (including the management of the Margate Media Centre and the Kent Innovation Centre).

Improvement and Performance, headed by Robert Rose, is responsible for communications, human resources, payroll, training and development, member services, electoral services, performance management, risk and project management, policy, consultation and diversity.

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From Thanet District Council:

http://www.thanet.gov.uk/council__democracy/performance/2006_to_2007_annual_report/our_services.aspx

Customer Services

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