

Question	2017	2018	2019	2020	2021
1. The number of complaints the Local Authority (LA) has received each year from tenants in private rental properties. If the LA does not keep separate figures for the complaints from the Private Rental Sector (PRS) and social housing sector, then please provide the combined total figure for complaints from these sectors and mark it clearly to highlight that it includes both figures.  <b>Figures are combined and include social housing</b>	382	297	340	325	221
2. The overall number of complaints each year by tenants in all housing.  <b>This is the same as Q1 as Q1 includes social housing</b>	382	297	340	325	221
3. The number of HHSRS inspections each year carried out on Private rental properties	176	277	220	248	198
4. The number of HHSRS inspections in total each year.  <b>As in Q3</b>	176	277	220	248	198
5. The number of properties with category 1 and cat 2 hazards identified in the private rental sector each year? Please record cat 1 and 2 separately where possible.  <b>As in Q3 – we are unable to separate cat 1 and cat 2 hazards</b>	176	277	220	248	198

6. The number of Hazard Awareness Notices served on PRS properties each year	2	3	1	0	1
7. The number of formal enforcement notices served: Emergency Remedial Action on PRS properties each year	0	0	0	0	0
8. The number of Prohibition orders served on PRS sector each year	2	4	2	0	0
9. How many improvement notices have been served in relation to PRS properties for each year	5	15	15	3	3
10. The total number of prosecutions (excluding Civil Penalties) commenced on the above formal notices for each year	0	0	0	0	3