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Reference: 60809904  
Email:  
kcc.information@email.icasework.com  
Date: 19 November 2025

Dear ###

Thank you for your request for information made under the Environmental Information Regulations 2004 relating to **Potholes**. Please see the response provided below:

***Please could you provide me with the following information***

***1. The number potholes fixed by the council since May 1, 2025***

*Kent County Council (KCC) does not hold some of the information as it is requested (number of repairs), due to the different types of repairs that we undertake.*

*The team can make smaller pothole repairs, which are recorded by unit number or undertake larger works to patch the carriageway or footway. These patching works are recorded by area (m<sup>2</sup>) and not by unit number. As such, it is not possible to say how many potholes were treated by each patch repair.*

*17,145 Potholes and 128,645m<sup>2</sup>*

*These values include only those related to reactive pothole repairs and so does not include programmed renewal or preservation scheme works. Please note this is all the pothole data (carriageway and footway).*

***2. The equivalent number for the same period last year***

*Kent County Council (KCC) does not hold some of the information as it is requested (number of repairs), due to the different types of repairs that we undertake.*

*The team can make smaller pothole repairs, which are recorded by unit number or undertake larger works to patch the carriageway or footway. These patching works are recorded by area (m<sup>2</sup>) and not by unit number. As such, it is not possible to say how many potholes were treated by each patch repair.*

*20,847 Potholes and 120,018m<sup>2</sup>*

*These values include only those related to reactive pothole repairs and so does not include programmed renewal or preservation scheme works. Please note this is all the pothole data (carriageway and footway).*

If you are unhappy with this response, and believe KCC has not complied with legislation, you have 40 working days from the date of this response to ask for a review. You can do this by following our complaints process; details can be found at this link <https://www.kent.gov.uk/about-the-council/complaints-and-compliments#tab-10> on our website. Please quote the reference number 60809904 in any future communications.

If you remain dissatisfied following an internal review, you can appeal to the Information Commissioner, who oversees compliance with both the Freedom of Information Act

2000 and Environmental Information Regulations 2004. Details of what you need to do, should you wish to pursue this course of action, are available from the Information Commissioner's website <https://ico.org.uk/make-a-complaint/>, or you can phone the ICO Helpline on 0303 123 1113.

I will now close your request as of this date.

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