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Reference: 63349463
Email:
kcc.information@email.icasework.com
Date: 28 April 2026

Dear ###,

Thank you for your request for information made under the Freedom of Information Act (FOIA) 2000 relating to **Oracle Cloud implementation costs**. Please see the response provided below:

Under the Freedom of Information Act, please provide the following information in relation to the implementation of the Oracle Cloud programme:

1. The original total approved budget for the programme.

The original approved budget for the Extended Discovery phase of the programme was £13m, approved on 24th February 2022. At this time no total cost for the project was included in the project request.

2. Any subsequent revisions to the total approved budget, including the revised amount and date approved.

A revised budget of £25.4m was approved in November 2024. This reflected an updated assessment of programme scope and costs. Subsequently, a further budget adjustment was approved in November 2025, bringing the total funding envelope for the project to £29.8m.

3. Total expenditure incurred on the programme to date.

To date, the programme has incurred costs of £29.2m.

4. The current forecast final outturn cost for the programme.

KCC can confirm that we hold information falling under the scope of your request. However, the information is intended to be published in the future and is therefore being withheld under Section 22 of the Freedom of Information Act 2000, which covers information that is intended to be published in the future. It is reasonable in all the circumstances that the information should be withheld from disclosure until it is published.

The current forecast financial outturn is under review with our strategic partners and therefore cannot currently be provided as it would be prejudicial to ongoing commercial discussions.

Section 22 is a qualified exemption and therefore subject to the public interest test, weighing the case for and against disclosure.

KCC acknowledges the public interest in openness and transparency, however there is a strong public interest against disclosure as it is important that the accuracy and authenticity of the information is subject to proper validation. There is considerable weight to the argument that you should be able to publish accurate data which does not mislead the public.

KCC have considered the public interest arguments both for and against disclosure, and we consider the public interest in maintaining the exemption outweighs the public interest in disclosure at this time.

5. The total value of any additional Oracle Cloud costs being funded from the IT reserve, reserves generally, or underspends within IT budgets rather than through the main programme budget.

The total value quoted above is being funded by the ICT Reserve and flexible capital receipts.

6. Any report, briefing, spreadsheet or summary document produced since 1 January 2025 that states the current forecast final outturn cost of the programme.

As above, our forecast is under strategic review and will be reported in due course to the Policy and Resources Committee.

If you are unhappy with this response, and believe KCC has not complied with legislation, you have 40 working days from the date of this response to ask for a review. You can do this by following our complaints process; details can be found at this link <https://www.kent.gov.uk/about-the-council/complaints-and-compliments#tab-10> on our website. Please quote the reference number 63349463 in any future communications.

If you remain dissatisfied following an internal review, you can appeal to the Information Commissioner, who oversees compliance with both the Freedom of Information Act 2000 and Environmental Information Regulations 2004. Details of what you need to do, should you wish to pursue this course of action, are available from the Information Commissioner's website <https://ico.org.uk/make-a-complaint/>, or you can phone the ICO Helpline on 0303 123 1113.

I will now close your request as of this date.

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