(https://www.folkestone-hythe.gov.uk)

Folkestone & Hythe District Council

(https://www.folkestone-hythe.gov.uk)

Information request details

Request

I would like to request detailed information on parking within your local authority for the period from April 2023 to March 2024. Please provide responses to the following questions:

1. On-Street Parking Transactions and Revenue
Total Number of On-Street Parking Transactions: Please provide a breakdown of the total number of transactions and ticket sales for on-street parking, including both Pay by Phone and Pay & Display (P&D) Machine transactions
Response:
On-Street Pay by phone Transactions: Please specify the number of on-street parking transactions processed specifically via your Pay By Phone supplier(s).
Response:
Total On-Street Parking Income (Excluding Permits and PCNs): Provide the total on-street parking income for the specified period, excluding income from parking permits and Penalty Charge Notices (PCNs).
Response:
On-Street Pay by phone Income: Specify the total income from on-street parking transactions processed via your Pay By Phone supplier(s).
Response:

2. Off-Street Parking Transactions and Revenue
Total Number of Off-Street Parking Transactions: Please provide the total number of transactions and ticket sales for off-street parking, including both Pay by Phone and Pay & Display (P&D) Machine transactions.
Response:
Off-Street Pay by phone Transactions: Specify the number of off-street parking transactions processed via your Pay By Phone supplier(s).
Response:
Total Off-Street Parking Income (Including VAT, Excluding Permits and PCNs): Provide the total income for off-street parking, including VAT but excluding income from permits and PCNs.
Response:
Off-Street Pay by phone Income: Specify the total income from off-street parking transactions processed via your Pay By Phone supplier(s).
Response:

3. Payment Methods for Parking Transactions
List of Payment Methods: Please provide a complete list of all payment methods currently offered for parking transactions across both on-street and off-street parking, including but not limited to cash, card, contactless, and mobile app options.
Response:
Please indicate the name of the supplier for each payment method e.g Metric, Flow bird, IPS etc.
Response:

Pay by phone Parking: Please provide the name of the ‘pay by phone’ supplier used by the Council today e.g Ringo, Paybyphone, Just park.
Response:
Please confirm the current contract expiry for the Council’s ‘pay by phone’ service, including any extension options that are available / unused
Response:

4. Pay on Foot / Pay on Exit Car Parks
Pay on Foot / Pay on Exit Car Park Overview:
Number of Pay on Foot Car Parks: Confirm the number of car parks within your authority that are equipped with barrier access.
Response:
Total Number of Spaces: Specify the total number of parking spaces available within these barrier-accessed car parks.
Response:
Pay on Foot / Pay on Exit Car Park Transactions:
Total Transactions: Provide the total number of parking transactions and ticket sales within barrier-accessed car parks.

Response:

Income from Pay on Foot Car Parks: Specify the total parking income generated solely from barrier-accessed car parks.

Response:

Equipment Manufacturer: Identify the manufacturer(s) of the barrier equipment currently installed and in use at these car parks.

Response:

5. Future plans

Please could you provide a narrative response outlining any significant changes or procurement exercises that are being considered in the 2025/2026 financial year to the Contracts / suppliers mentioned in this request, for example:

Pay by phone supplier

P&D Machine provision

Pay on Foot / Pay on Exit equipment

Response:

6. Please could the Council confirm whether they have any plans to join the government's National Parking Platform in the future?

Response:

Response

1. On-Street Parking Transactions and Revenue

Total Number of On-Street Parking Transactions: Please provide a breakdown of the total number of transactions and ticket sales for on-street parking, including both Pay by Phone and Pay & Display (P&D) Machine transactions

RingGo- 32691

P&D-22,663

On-Street Pay by phone Transactions: Please specify the number of on-street parking transactions processed specifically via your Pay By Phone supplier(s).

RingGo- 32691

Total On-Street Parking Income (Excluding Permits and PCNs): Provide the total on-street parking income for the specified period, excluding income from parking permits and Penalty Charge Notices (PCNs).

£249,114.44

On-Street Pay by phone Income: Specify the total income from on-street parking transactions processed via your Pay By Phone supplier(s).

£102,224.18

2. Off-Street Parking Transactions and Revenue

Total Number of Off-Street Parking Transactions: Please provide the total number of transactions and ticket sales for off-street parking, including both Pay by Phone and Pay & Display (P&D) Machine transactions.

RingGo- 405,883

P&D- 208,223

Off-Street Pay by phone Transactions: Specify the number of off-street parking transactions processed via your Pay By Phone supplier(s).

405,883

Total Off-Street Parking Income (Including VAT, Excluding Permits and PCNs): Provide the total income for off-street parking, including VAT but excluding income from permits and PCNs.

£1,612,028.21 exc. VAT

Off-Street Pay by phone Income: Specify the total income from off-street parking transactions processed via your Pay By Phone supplier(s).

£1,300,432.10 inc. VAT

3. Payment Methods for Parking Transactions

List of Payment Methods: Please provide a complete list of all payment methods currently offered for parking transactions across both on-street and off-street parking, including but not limited to cash, card, contactless, and mobile app options.

Flowbird- Cashless and coin machines. RingGo- Cashless Parking provider

Pay by phone Parking: Please provide the name of the 'pay by phone' supplier used by the Council today e.g Ringo, Paybyphone, Just park.

RingGo

Please confirm the current contract expiry for the Council's 'pay by phone' service, including any extension options that are available / unused

30 September 2027

4. Pay on Foot / Pay on Exit Car Parks

Pay on Foot / Pay on Exit Car Park Overview:

Number of Pay on Foot Car Parks: Confirm the number of car parks within your authority that are equipped with barrier access.

1

Total Number of Spaces: Specify the total number of parking spaces available within these barrier-accessed car parks.

176

Pay on Foot / Pay on Exit Car Park Transactions:

Total Transactions: Provide the total number of parking transactions and ticket sales within barrier-accessed car parks.

Pay on Exit introduced on the 5 February 2024. Transactions from the 5 February 2024- 31 March 2024- 5893

Income from Pay on Foot Car Parks: Specify the total parking income generated solely from barrier-accessed car parks.

Income from the 5 February 2024- 31 March 2024-£21,145.20

Equipment Manufacturer: Identify the manufacturer(s) of the barrier equipment currently installed and in use at these car parks.

Flowbird

5. Future plans

Please could you provide a narrative response outlining any significant changes or procurement exercises that are being considered in the 2025/2026 financial year to the Contracts / suppliers mentioned in this request, for example:

Pay by phone supplier

P&D Machine provision

Pay on Foot / Pay on Exit equipment

None

6. Please could the Council confirm whether they have any plans to join the government's National Parking Platform in the future?

The council will consider NPP towards the end of the cashless parking contract with RingGo.

Date Closed

08/11/2024

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